



Food + Beverage Associate (Host/Hostess)

Opening 2023
Long Beach, CA

Overview

Compound is a cultural and creative complex fostering the intersection of contemporary art, wellness and community impact.

Compound's approach is holistic and includes multiple entry points for engagement. We conceived public programming ranging from contemporary art exhibitions and immersive experiences, classes, and workshops in the healing arts, performances, dining, and a location to wander and reflect—all an effort to promote our values of creating connections, belonging, and fostering curiosity and growth

We are driven by the belief that *culture shifts consciousness*. Culture provides a safe context to reexamine ourselves, purpose and bettering our communities.

Job purpose

F+B Associates provide steady, exceptional, high-level customer service to Compound food and beverage customers. This position reports to Food and Beverage Department Leadership.

Roles and responsibilities

- Welcome and greet guests in a warm and friendly manner.
- Seating guests and manage the seating chart.
- Managers online reservation systems such as Resy and Open Table.
- Monitors restaurant activity to determine seating and dining flow.
- Respond to guest inquiries in timely, friendly, and efficient manner.
- Exceptional customer service and a willingness to become knowledgeable about the food and beverage offerings at Compound.
- Maintain positive guest relations at all times.
- Utilize point of sale system, process payments, serve food and drinks, and assist customers.
- Ability to or willingness to learn how to serve hot and cold food and beverages including broth, teas, kombucha and specialty drinks.
- Explain menu items to customers and offer suggestions.

- Maintain a clean and safe work environment at all times, including bussing public space.
- Clean equipment and workspace.
- Take and maintain inventory of food and beverage items needed.
- Work alongside other Compound employees to facilitate programming such as food and beverage pop-ups, Farmer's Market, and other related programming.
- Be familiar with all Compound services and features to be able to respond to guest inquiries accurately.
- Execute all safety requirements concerning COVID-19 to maintain a safe and compliant working atmosphere while engaging with customers.
- Perform other duties as assigned.

Qualifications, Education and Experience

- At least 18 years of age.
- Strong communication and organizational skills.
- Ability to work independently and as a member of a team.
- English language fluency required; Spanish or bilingual language fluency is ideal.
- Strong attention to detail and accuracy.
- Ability to multitask.
- Ability to learn policies and procedures and correctly and courteously communicate that information to our customers.
- Excellent conflict resolution skills and a positive, customer-focused manner; ability to provide the highest level of customer service at all times.
- Must work weekends, evenings, and holidays as required.
- Ability to stand for extended periods of time; can bend, reach and stretch, as well as carry at least 40 pounds/18 kilos.
- Food handler certificate.

Compensation

Pay is \$17/hour. This position is for a part-time, non-exempt employee.

Equal Opportunity Employer

We are an equal opportunity employer, and we aspire to reflect the diversity of Long Beach in both our staff and visitors. We will consider all qualified applicants for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability status, protected veteran status, or any other characteristic protected by law. We believe that by actively building a workforce of the brightest people from the widest possible range of backgrounds, we can innovate, inspire, and engage with the widest possible audience.

To Apply

Please send a resume and cover letter to careers@compoundlb.com

